



www.techdata.com

800-237-8931

Sealed Product Return Form

CT# \_\_\_\_\_

CS Representative Initials:

Tech Data Fax Number: 813-538-7830

By signing this agreement, the customer recognizes that product identified on this form will arrive at Tech Data in, unopened and resalable condition. If the product does not comply with the return criteria as described on this form, the product will, at customers discretion be returned to the customer or be liquidated by Tech Data at a rate of 20 cents on the dollar. Credit issued will reflect that amount. Refer to the Tech Data catalog for full description of returns policies.

To qualify, product must be unopened, new and resalable boxes. Product must be returned will all original packaging materials, manuals and registration cards, this means the outer box seal has not been opened or retaped, any inner seals, software packaging, license agreements, and anti-static bags must remain factory sealed. All product must have been purchased from Tech Data, serial numbers may be verified to Tech Data invoice referenced on return, Discontinued products do not qualify and some restrictions apply to returns of promotional items. Credit will be issued at current pricing or original purchase price, whichever is lower, for use against future purchases. Please ensure that returned products are free of labels, stickers and markings as these will increase our handling time and delay issuance of applicable credits and may result in the return of the product to the customer at the customer's expense.

Individual Manufacturer Return Requirements: All products must meet individual manufacturer's return requirements. DOA policies and time frames vary and are restrictive for some manufacturers as follows:

Table with 3 columns: Manufacturer, Return Policy, and Notes. Rows include Apple Computer, Inc., Digital Equipment Corporation, Toshiba, AST Computers, Hewlett-Packard, Zenith Data Systems, Acer, IBM, All hard drives must have sealed anti-static bags, ALR, NEC Technologies, Seagate Tape Drives, and Compaq, Texas Instruments.

Make: \_\_\_\_\_ Vendor/Model: \_\_\_\_\_
Tech Data Product Number: \_\_\_\_\_
Tech Data Invoice Number: \_\_\_\_\_
Serial number: \_\_\_\_\_ Date of Purchase: \_\_\_\_\_
Customer Representative: Name: \_\_\_\_\_ Title: \_\_\_\_\_ Date: \_\_\_\_\_
Customer Signature X \_\_\_\_\_ Account Number: \_\_\_\_\_ Phone Number: \_\_\_\_\_

This form is an agreement between the customer and Tech Data. By signing this document the customer understands and agrees to the terms and conditions detailed in this form.

For Office Use Only

Tech Data Approval
Tech Data Representatives:
Name: \_\_\_\_\_ Title: \_\_\_\_\_ Date: \_\_\_\_\_
Name: \_\_\_\_\_ Title: \_\_\_\_\_ Date: \_\_\_\_\_
Tech Data Control Number: \_\_\_\_\_ Vendor Control Number: \_\_\_\_\_

Reseller is responsible for product condition whether delivery is to reseller or drop shipped to end user. This form is to be used ONLY for the return of new, unopened items.